

22<sup>nd</sup> May, 2008

Mr Tim Cook  
Mr Washer Plumbing & Electrical Services  
88 May Street  
ST PETERS NSW 2044

Dear Tim,

**Re: Thank you for the Vaporooter Treatment at  
Strata Plan 10299 39 Ocean Ave. Double Bay**

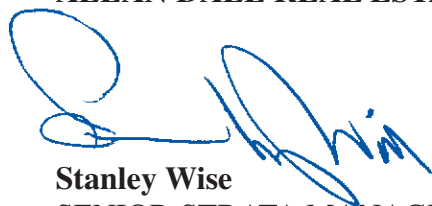
Prior to Mr Washer starting the Vaporooter sewer tree root control program in 2005, this complex had notorious problems with sewer tree root blockages causing the sewer to overflow into the lower units.

This was a horrific situation for the units effected as they had to face the uncertainty of when the sewer would overflow and the smell of the sewer and the carpets to be replaced.

Because the sewer pipes are located under the concrete floor slabs and under significant structures of the buildings, replacement of the pipes would have been a huge undertaking, costing in excess of \$ 70,000. The tree roots grew particularly quickly and the Owners Corporation was forced to have the roots cut out from the effected pipes every four months. Even within these periods, blockages would occur due to the roots.

However, since Mr Washer started carrying out the Vaporooter treatment in 2005, the pipes that have been treated have not had one blockage from tree roots. I would recommend the Vaporooter treatment to anyone with problems caused by tree roots in the sewer pipes - the results have been remarkably successful

Yours faithfully,  
**ALLAN DALE REAL ESTATE PTY LIMITED**



**Stanley Wise**  
SENIOR STRATA MANAGER

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